B&O

Download Bang & Olufsen App

To set up your product, download the Bang & Olufsen App from the Google Play Store or Apple App Store.

From this app you can set up your product and get the full Bang & Olufsen experience. Unlock the full product experience of audio personalisation, product support and new features at your fingertips.

When you first start the Bang & Olufsen App, you will be asked to create a user account.

To set up your headphones, click to add a new product. If you already have an account this can be found under settings.

Get started

Turn on your new Beoplay Portal PC PS by short pressing the button on the right earcup.
Next, go to the Bang & Olufsen app to set up your product, connect to Bluetooth and personalise your headphones.

Once your Beoplay Portal PC PS is turned on, you will be able to find them in the Bluetooth settings of your device.

Beoplay Portal PC PS include a dongle which is paired with the headphones. This means that when the dongle is inserted into a USB port, and Beoplay Portal PC PS are switched on, the two will automatically connect to each other.

Activation of Dolby Atmos for headphones

Dolby Atmos for headphones allows for a most immersive and precise audio experience on PC. Adding extra layers of dimension, distance and realism, the virtual surround sound technology ensures improved accuracy, reduced latency and personalisation of the EQ for games, movies and music.

HOW TO ACTIVATE

1. Download the Dolby Access app from Microsoft Store

2. Register your Beoplay Portal PC PS to unlock the license

3. Enjoy the virtual surround sound

Music

Use touch controls on the left and right ear cups (L/R) to operate your Beoplay Portal PC PS. "Music" actions are when connect to Bluetooth

Action	Gesture
Play/Pause	Double tap left disc

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Next track	Double tap right disc
Volume up	Swipe up right slider
Volume down	Swipe down right slider
Active Noise Cancellation	Swipe down left slider
Transparency	Swipe up left slider
Disconnect Bluetooth	Short press left button
Bluetooth pairing	Long press left button
Connect Dongle	Short press R button

Calls

Use touch controls on the left and right ear cups (L/R) to operate your Beoplay Portal PC PS. "Call" actions are when connected to Bluetooth call.

Action	Gesture
Accept call	Double tap right disc
Reject call	Double tap left disc
Terminate call	Double tap left disc
Mute/ unmute microphone	Double tap right disc
Volume up	Swipe up right slider
Volume down	Swipe down right slider

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Active Noise Cancellation	Swipe down left slider
Adjust Own Voice	Swipe up left slider

Gaming

Use touch controls on the left and right ear cups (L/R) to operate your Beoplay Portal PC PS. "Gaming" actions are when connected to the B&O Dongle

Action	Gesture
Toggle EQ modes	Double tap left disc
Mute /unmute microphone	Double tap right disc
Volume up	Swipe up right touch bar
Volume down	Swipe down right touch bar
Adjust Own Voice	Swipe up left touch bar
Active Noise Cancellation	Swipe down left touch bar
Connect Bluetooth	Short press left button
Disconnect Dongle	Short press right button

Dual mode

Use touch controls on the left and right ear cups (L/R) to operate your Beoplay Portal PC PS. "Dual mode" actions are when connected to both the B&O Dongle and Bluetooth at the same time.

Gaming	Gesture
Toggle EQ modes	Double tap left disc

Mute /unmute microphone	Double tap right disc
Volume up	Swipe up right touch bar
Volume down	Swipe down right touch bar
Adjust Own Voice	Swipe up left touch bar
Active Noise Cancellation	Swipe down left touch bar
Disconnect Bluetooth	Short press left button
Disconnect Dongle	Short press right button
Incoming call	**Gesture**
Accept call	Double tap right disc
Reject call	Double tap left disc
In a call	**Gesture**
Terminate call	Double tap left disc
Mute/unmute microphone	Double tap right disc

Dongle

Use touch controls on the left and right ear cups (L/R) to operate your Beoplay Portal PC PS. "Music" actions are when connect to Bluetooth

Action	**Gesture**
Trigger manual pairing	Short press
Start new pairing	Double press

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| Factory reset to forget connected Portal | Long press 5 seconds |

Bluetooth pairing

To activate Bluetooth, press the Bluetooth pairing button on the left earcup.

Release when you hear a sound prompt. The light indicator will blink blue and your headphones will be ready for pairing.

Use App while gaming

Make sure your phone or tablet has Bluetooth turned on in order for the App to talk to and control your Beoplay Portal PC PS.

Your device doesn't have to be Bluetooth-connected to your headphones, as long as BLE (Bluetooth Low Energy) is active.

Active Noise Cancellation

Noise Cancellation lets you tune out your surroundings and focus on your game, music, podcast or simply enjoy silence.

Activate and adjust the level of Active Noise Cancellation by swiping down on the left slider.

You can also control ANC on the product page in the Bang & Olufsen App, where you have the option of automatically adjusting the ANC level according to your environment.

Transparency mode

Transparency Mode lets you hear the world around you without taking off your Beoplay Portal PC PS.

Activate and adjust how much of the outside world to let as in as you listen to music or game by swiping up on the left slider.

You can also control Transparency Mode on the product page in the Bang & Olufsen App.

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Own Voice

Own Voice technology captures and adjusts the volume of your voice, while also filtering out background noises so that you have a clear and true representation of how you sound.

Yow can switch Own Voice on and off, or adjust the levels, by swiping up on the left slider. You can also control it on the product page in the Bang & Olufsen App.

Factory reset

To restore your headphones to the factory settings, do a very long press (more than 8 seconds) on the button on the left earcup, until the LED indicator flashed red. Then wait for the headphones to turn off before starting the set-up process again.

Note, this will remove all paired devices including the Dongle).